

Editorial

Humanism in Health Education: Traveling the Paths of Humanization

Humanismo em Saúde: Percorrendo os Caminhos da Humanização



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1. What we need to Humanize: the health systems... or the professionals?

Humanizing Health is an increasingly present theme and a real concern for Educators in Academia, and for Managers in the different Health Systems. The flag of Humanization prevails as a motto in any modern health care project. Today who would oppose the need to humanize medicine, health systems, hospital care, and even medical education? But, curiously, the goal, which is universal consensus, does not seem to be achieved and, when it comes to putting it into practice, everything is much more complicated than it initially seemed, when hoisting the flag of humanization, and paying homage to it.

Humanization is sought in the system and processes, efficiency parameters are measured, quality is certified, but it is clear that something is missing. Placing pictures on the walls of hospitals, improving hospitality, tuning in ambient music, or even dressing employees in uniforms that include a plastic smile do not seem to be enough. The client - the patient who suffers, the student who does not feel understood, the family who is helpless - is not satisfied. Abundant resources are spent on these attempts, but it seems that the desired humanization is not achieved.

